If you have questions, want to learn more about a certain feature or need more information about a specific topic, click the Help tab to go to the Frontline Learning Center, a searchable knowledge base of Frontline help and training materials.

USING FRONTLINE ON THE PHONE

Not only is Frontline available on the web, but you can also create absences, manage personal information, check absence reason balances and more, all over the phone.

To call Frontline, dial 1-800-942-3767. You'll be prompted to enter your ID number (followed by the # sign), then your PIN number (followed by the # sign).

Over the phone you can:
- Create an absence (within the next 30 days) - Press 1
- Check your absence reason (entitlement) balances - Press 2
- Review upcoming absences - Press 3
- Review a specific absence - Press 4
- Review or change your personal information - Press 5

Note: If you create an absence over the phone, be sure to make note of the confirmation number that Frontline assigns the new absence for reference.
To login to Frontline, navigate to www.frontlinek12.com/aesop in your web browser.

Enter your Email and Password, then click Login.

Can’t remember your login info?
If you’re having trouble logging in, click the “Forgot your login?” link next to the Login button for more information.

You can enter a new absence right from your home page under the “Create Absence” tab.
Fill out the absence details including the date of the absence, the absence reason, notes to the administrator or substitute and more. You can also attach files to the absence from here.

When you’ve completed entering the absence details, click the Create Absence button.

Manage your personal information, change your PIN number, and upload shared attachments (lesson plans, classroom rules, etc.), view absence reason balances, and more in the “Account” tab.

Also, manage which Substitutes you would prefer to fill in for you.